

Range Management

Firearms retailers and shooting ranges have long struggled to find suitable operations management tools. Most firearms businesses are not currently using an automated solution to manage their range, and those manual processes can cause inefficiencies, safety concerns, and other issues with overall range management.

A small number of ranges are using an automated system, but they are often forced to repurpose data fields and modify the solution to fit the unique needs of gun ranges. The result is a system that is inflexible, cumbersome, and delivers a subpar customer and employee experience.

Robust, intuitive range management software

Epicor Range Management is a one-of-a-kind, automated solution built specifically for managing gun ranges. It was designed to offer important information at a glance, increasing efficiency and staff productivity as you check in shooters and assign them to lanes. Each lane is represented on your screen as a box with essential information—such as bay type, lane name, shooter name, and time left—enclosed and displayed prominently.

Color coding lets you know which lanes are in use, open, closed for maintenance, or are about to become available. A timer in each box counts down the time left in a session. Range Management is also optimized for tablets, offering employees an easy-to-use mobile solution that lets them service more customers wherever they are.

Real-time information at your fingertips

Epicor Range Management provides users with important information in real-time, allowing them to rapidly take action and easily adapt to changes in activity volume. The interface is simple, user-friendly, and flexible enough to adapt to the way you run your range. It seamlessly integrates with the Epicor® Eagle® point of sale (POS) software, so you can collect payments and even sell and manage your range memberships.



Eagle®

Benefits

Quickly check-in shooters and assign them to lanes and improve customer service

Add shooters to waiting list and send SMS text message alerts when a lane becomes available

Maximize efficiency with “at-a-glance” insight across your range

Analyze and optimize lane usage with detailed reports to better balance shooters across lanes and schedule maintenance appropriately

Stay up to date on range activities by accessing the software on your mobile device anywhere, anytime

Sell and manage range memberships and payments directly in the Eagle system

Key Features

Optimize setup to meet the needs of your unique business

- Create, name, and customize an unlimited number of shooting bays and lanes for both indoor and outdoor use
- Set up bays for specific types of shooting—handgun, rifle, shotgun, mixed-use, and more
- Adjust the default time per session
- Limit the number of shooters allowed per lane per session

Expedite customer registration and check-out

- View all essential lane information displayed prominently on the screen
- Quickly identify which lanes are available with appropriate color coding
- Move shooters quickly through registration by managing liability waivers with the Smartwaiver™ integration
- Accelerate member registrations at POS by scanning driver's license
- Reduce manual entry and errors with seamless integration to Eagle POS software
- Sell and manage range memberships and payments directly in the Eagle system

Effortlessly manage your busiest times

- Assign shooters to a lane
- Easily extend session times
- Move parties or individual shooters between lanes
- Shut down lanes for maintenance
- Add new shooters to the waiting list

Effectively manage a waiting list when the range hits its capacity

- Add shooters to a queue and track how long they have been waiting
- Give priority status to members and automatically move them to the top of the list
- Input customer phone numbers to send SMS text alerts when lanes become available

Analyze lane-utilization reports

- Monitor the number of hours of use for each lane
- Track bay and lane usage since the last time a berm was cleaned to optimize maintenance
- Alert managers if certain lanes are being overused
- Schedule maintenance or limit bay/lane assignments as needed to balance usage across the range

EPICOR

We're here for the hard-working businesses that keep the world turning. They're the companies who make, deliver, and sell the things we all need. They trust Epicor to help them do business better. Their industries are our industries, and we understand them better than anyone. By working hand-in-hand with our customers, we get to know their business almost as well as they do. Our innovative solution sets are carefully curated to fit their needs, and built to respond flexibly to their fast-changing reality. We accelerate every customer's ambitions, whether to grow and transform, or simply become more productive and effective. That's what makes us the essential partners for the world's most essential businesses.

Contact Us Today: retail@epicor.com | www.epicor.com

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